

# Sim's Travel

2017 Holidays



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019467 23227  
[www.simstravel.co.uk](http://www.simstravel.co.uk)

Hunholme Garage, Boot, Holmrook, CA19 1TF

Visit our website for the latest information at

[www.simstravel.co.uk](http://www.simstravel.co.uk)

and watch the local press for forthcoming day  
excursions and theatre trips. Alternatively you can contact our  
office on

019467 23227

A full day excursion programme is operated  
throughout the year including shopping, garden  
festivals, scenic and mystery tours and activity days. You can view  
the latest dates via our website or by  
contacting our office.

Newcastle or Metro Centre  
every 1st Saturday of the month

Carlisle Shopping  
In months January, March, May, July, September, November

Blackpool  
all Bank Holiday weekends, during the Summer  
& Illuminations



# Welcome to our 2017 Holiday Brochure

For 2017 we are offering a number of new destinations and some favourites from previous years.

Our holidays are all in the UK offering short and longer breaks. Our carefully selected hotels are offered on a Dinner Bed and Breakfast basis (except where indicated) and all have en-suite facilities.

All the coaches used on our tours are fully air conditioned and are fitted with reclining seats, seatbelts (which must be worn in accordance to current legislation), double glazing, and toilet with washroom.

Our holidays include all day excursions and entrance fees to attractions where indicated. With a number of departure points available throughout West Cumbria, you can be sure that one will be located within easy reach of your home. Contact the office for further information on coach joining points.

Sims travel gift vouchers which are available to purchase throughout the year are accepted for all excursions and holidays.

Travel insurance is available with all holidays and must be purchased at the time of booking and we strongly recommend taking travel insurance with all holidays.

To book a holiday or theatre trip, simply fill in the booking form and return it with the required deposit. Please note: the itineraries shown in this brochure are for illustrative purposes only and may be subject to alteration where Sim's Travel require.

**Summer Mystery Tour**  
Friday 25th to Mon 28th August

Days: 4

*Included:*

3 nights Dinner, Bed and Breakfast  
All coach travel  
Places of interest included

*Holiday Summary*

This is our late Summer mystery weekend break over the Bank Holiday weekend staying at a luxury 4\* hotel for 3 nights Dinner, Bed & Breakfast.

The hotel is situated in 190 acres of woodland, features a health club, spa and swimming pool.

Our break will include days out and visits to places of interest – but where is it?

*Hotel Features*

4\* Accommodation  
Free WiFi  
Lift access  
Swimming Pool

Twin/Double Room: £260.00 per person  
Single Room: £346.00 per person

Travel Insurance: £20.52 per person (payable with deposit)  
Booking Deposit: £40.00 per person



## Bournemouth

Sun 10th to Fri 15th September

Days: 6

### *Included:*

5 nights Dinner, Bed and Breakfast  
All coach travel  
Compton acres  
Southampton Harbour



### *Holiday Summary*

Join us for this 6 day tour to the South Coast and the ever popular resort of Bournemouth, we will be staying for 5 nights at The Ocean Beach Hotel & Spa – part of the Oceana Bournemouth Resort which includes The Cumberland & The Suncliff Hotels. All hotels are on the East cliff and together share facilities across the resort which includes The Wellness Centre Oceana & Spa, Indoor and Outdoor Swimming Pools, The Overcliff Pub and the award winning Ventana Grand Café. The hotel has a sea front location and all rooms are En-suite.



During our break we will visit to the seaside town of Poole famous for its pottery, the coach will drop off on the quayside were you can visit the pottery and see some of the skilled artists at work. Or take a stroll into the town centre to visit the many shops. We will return via the Compton Acres Gardens which is over 10 acres of gardens set out on a circular route to allow visitors to discover the many different gardens as they stroll around. Walks around the garden include a step free route. Gardens includes are the Italian, the Wooded Valley, the Japanese and the Heather Garden. We will also make a visit to Salisbury where you will have time to visit the Medieval Cathedral with its 123 metre high spire.



A day through the New Forest and onto Southampton is included were we have arranged a boat ride around Southampton Harbour – hopefully we will see one of the many cruise ships. We will also have a free day in the resort before returning home.

Twin/Double Room: £425.00 per person  
Single Room: £425.00 per person

Travel Insurance: £26.25 per person (payable with deposit)  
Booking Deposit: £40.00 per person

### Hotel Info

3\* Accommodation

Indoor & Outdoor  
Swimming Pool

Lift access

## Oban

Mon 9th to Fri 13th October

Days: 5

### *Included:*

4 nights Dinner, Bed and Breakfast  
All coach travel  
Oban Distillery  
Cruachan Hollow Mountain

### *Holiday Summary*

This is a 5 day holiday to the popular Western Isles town of Oban, situated at the gateway to The Isles in the Oban Bay. We will be staying for 4 nights Dinner, Bed & Breakfast at The Royal Hotel, Oban which is situated in the town centre. The hotel was originally built in 1895 and today the hotel offers traditional Scottish hospitality in modern surroundings. During our visit to Oban we will have free time to relax and enjoy the town, as well as travelling North alongside the coastal Lochs to Fort William best known as the gateway to Ben Nevis, Scotland's Highest Mountain. Original Fort William was built by Cromwell in 1654 as a wooden shelter for English troops against the local Camerons.

We will also visit Oban Distillery, one of Scotland's oldest sources of the single malt, and we will also visit the Cruachan Hollow Mountain set on the shores of Loch Awe. Here we will take the bus ride into the mountain where you will see the mighty machine hall and the guide will explain how the power station operates.

On our journey to and from Oban we will be travelling through the Loch Lomond Trossachs National Park.

Twin/Double Room: £285.00 per person  
Single Room: £349.00 per person

Travel Insurance: £24.75 per person (payable with deposit)  
Booking Deposit: £40.00 per person



### Hotel Info

3\* Accommodation

Lift access

Tea & coffee  
facilities

## Llandudno

Fri 20th to Mon 23rd October

Days: 4

### *Included:*

3 nights Dinner, Bed and Breakfast  
All coach travel  
Nightly Entertainment  
Steam Railway



### *Holiday Summary*

This late Autumn break has become increasingly popular, staying at the family run St Kilda Hotel on the Esplanade in Llandudno. The hotel is only 5 minutes from the shops, piers and theatres and the hotel overlooked the seafront from the flat promenade.



All 60 rooms at the hotel are En-suite and have tea & coffee making facilities.

This year the days out will include a ride along the North Wales Coast through Rhyl and Prestatyn and a visit to the Tweed Mill Shopping Outlet, which was recently extended and refurbished. We will also have a ride through the heart of North Wales across the Snowdonia National Park. There will also be free time in Llandudno to explore or relax at the hotel.



### Hotel Info

WiFi in public areas

All rooms En-Suite

Tea & coffee facilities

Sea Front Location

Twin/Double Room: £240.00 per person

Single Room: £252.00 per person

Travel Insurance: £20.52 per person (payable with deposit)

Booking Deposit: £40.00 per person

## Turkey & Tinsel - Scarborough

Mon 20th to Fri 24th November

Days: 5

### *Included:*

3 nights Dinner, Bed and Breakfast  
1 Day Breakfast, Lunch & Evening Buffet  
All coach travel  
Live Entertainment

### *Holiday Summary*

This holiday combines a visit to the popular seaside resort of Scarborough and the first of our Turkey & Tinsel packages. We will be staying at The Esplanade Hotel, Scarborough located on the cliff's overlooking the South bay, with view across the harbour and Scarborough Castle.

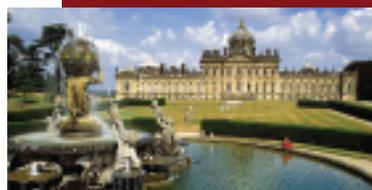
During our stay we will have live musical entertainment each night, 3 nights Dinner, Bed & Breakfast plus a 4th day where we will have a full cooked 3 course lunch and a light evening buffet.

Our days out will include a ride through across the Yorkshire Dales and a visit to the seaside town of Whitby. We will also have a visit to the stately home of Castle Howard where at Christmas time the gift shop is transformed into a winter wonderland and the house is decorated for the festive season with each room decorated decorations gathered from around the estate.

We will also have some free time in Scarborough before heading back to West Cumbria.

Twin/Double Room: £290.00 per person  
Single Room: £290.00 per person

Travel Insurance: £24.75 per person (payable with deposit)  
Booking Deposit: £40.00 per person



### Hotel Info

3\* Accommodation

All rooms En-Suite

Lift access

Tea & coffee facilities

## Glasgow Shopper

Sat 2nd to Sun 3rd December

Days: 2

### *Included:*

1 Night Bed & Breakfast  
All coach travel  
Livingston Designer Outlet



### *Holiday Summary*

Join us for your Christmas Shopping on this overnight break to the ever popular city of Glasgow and enjoy the festive atmosphere in the city centre.



Staying at the Ibis City Centre hotel, located within easy walking distance of Glasgow City Centre and all the shops and restaurants.

We travel to Glasgow on Saturday morning arriving in the early afternoon and then the rest of the day is yours' to shop. After a full day shopping the hotel is close by so you can drop off your bags before heading out into the city centre to one of the many restaurants.



Sunday morning we head over to the Livingston Designer Outlet where you will find all the major stores and many more. We leave here in the late afternoon for the journey home.

Twin/Double Room: £90.00 per person  
Single Room: £140.00 per person

Travel Insurance: £10.40 per person (payable with deposit)  
Booking Deposit: £25.00 per person

### Hotel Info

2\* Accommodation

WiFi available

All rooms En-Suite

Satellite TV

Central location

## Warner - Turkey & Tinsel, Bodelwyddan Castle Mon 11th to Fri 15th December

Days: 5

### *Included:*

4 nights Dinner, Bed and Breakfast  
All coach travel  
Turkey & Tinsel festive fun  
Tatton Park



### *Holiday Summary*

Join us on this 5 day festive break to the Warner Hotel of Bodelwyddan Castle, we will be staying here for 4 nights Dinner, Bed & Breakfast which includes the Warner Hotel Turkey & Tinsel festive Fun were Christmas & New Year are all rolled into one week.



The hotel at Bodelwyddan has recently been subject to a 6 million pound renovation across the site, but still includes the National Portrait Gallery's Victorian Collection within the grounds.



During our break we will have time to make the most of the facilities and entertainment package on offer at the hotel as well as visiting the nearby resort town of Llandudno for a half day. This tour also takes us to the Tweed Mill Shopping Outlet where you will find the best in local produce and familiar household names all under one roof.

We will also have a full day in Chester for that last minute Christmas shopping or to visit the many historic attractions this city has to offer. Our return journey back to West Cumbria takes us by Tatton Park; the mansion which dates from the 18 century and will be decorated for the festive season with fragrant garlands and fresh foliage sourced from around the park and gardens.

Twin/Double Room: £305.00 per person  
Single Room: £305.00 per person

Travel Insurance: £24.75 per person (payable with deposit)  
Booking Deposit: £40.00 per person

### Hotel Info

3\* Accommodation

Mulberry Leisure Club

Tea & coffee  
facilities

Room upgrades available

## Jersey By Air April & September (Dates below)

Days: 8

### *Included:*

Return coach transfer to Liverpool Airport  
7 nights Dinner, Bed and Breakfast  
Return air flight from Liverpool Airport  
Modern Hotel Representative in Jersey  
20kg Baggage allowance per person



This year both our tours to Jersey will be staying at the 3 star Mayfair Hotel in St. Helier, owned and run by the Modern Hotel Group.

All rooms at the hotel are en-suite with TV and tea and coffee making facilities. On arrival in Jersey a Modern Hotels representative will meet you and escort you to your hotel.

During your stay you can relax on the roof top terrace or enjoy the hotels facilities with regular entertainment in the hotel. At an extra cost the hotel offers a number of excursions to local attractions across the island and to France.



### CANCELLATION CHARGES FOR THIS HOLIDAY APPLY:

56 days or more before departure	- loss of deposit only
43 to 56 days inclusive	- 30%
42 to 29 days inclusive	- 50%
28 to 15 days inclusive	- 75%
14 to 8 days inclusive	- 90%
7 days or less	- 100%

This holiday is protected under ATOL 0752 for whom we are acting as agents.

APRIL (Saturday 1st to Saturday 8th)  
Twin/Double Room: £524.00 per person  
Single Room: £609.00 per person

SEPTEMBER (Friday 22nd to Friday 29th)  
Twin/Double Room: £750.00 per person  
Single Room: £925.00 per person

Travel Insurance: £43.20 per person (payable with deposit)  
Booking Deposit: £100.00 per person

### Hotel Info

Indoor Swimming  
Pool & Jacuzzi

Gym and Fitness  
Centre

Town centre location

# Theatre Day Excursions



EVITA

Showing @ Sunderland Empire

Saturday 8th April

£57.00



MAMMA MIA

Showing @ Sunderland Empire

Saturday 28th October

£75.00



DISNEY ON ICE

(dates yet to be confirmed at time of print)

Please contact us for more information

## HOLIDAY INFORMATION

The following notes are given by way of guidance to customers. They intend to show W Sim & Son's obligation to you and to assist you when booking your holiday. Sim's Travel are bonded members of the:



CONFEDERATION OF PASSENGER TRANSPORT (CPT)

and are full members of



THE QUALITY GUILD.

Where possible, please use the booking form.

1. All tours are fully protected in line with EC Directive 90/314/EC.
2. Our touring coaches are fitted with double glazing, reclining seats with seat belts, on board toilet and are air conditioned. (Some feeders and tours may be operated by non touring coaches).
3. Some entrance fees are included on tours, when indicated.
4. Smoking is not permitted on the coach at all times.
5. All tour details and prices may be subject to alteration at the company's discretion.
6. All tours are subject to a minimum number required to allow the tour to operate.
7. All tour bookings are secured with a non-returnable deposit.
8. Full balance for the holidays must be paid to Sim's Travel by the requested date on the tour information. Please note that we have had to introduce a scale of cancellation, see the table overleaf.
9. Requests for specific room (s)/cabin(s) e.g. (ground floor) must be made at the time of booking, and will be requested to the hotelier/carrier. Please note that room allocation is entirely at the discretion of the hotelier/carrier and that room sizes may vary and are not guaranteed.
10. Travel vouchers are accepted as part/full payment with all bookings.
11. Sim's Travel cannot accept any loss or expense for the late departure or arrival of ferries or any other unforeseen circumstances.

12. Coach seats are normally allocated by request at the time of booking or in date order of booking.

13. We strongly recommend that customers take out insurance to cover them in the event of illness, personal accident or death.

14. The tour/travel insurance cancellation charges are as follows:

Cancellation date	Cancellation charge
More than 45 days	- Insurance premium and deposit non refundable
45 to 31 days	- 40% of holiday cost
30 to 16 days	- 60% of holiday cost
15 to 8 days	- 75% of holiday cost
7 to 1 day	- 100% of holiday cost

15. You may transfer your booking to another person(s) or to another tour provided that they satisfy all the conditions applicable.

16. The holiday details printed in this brochure are for illustrative purposes only and details may be subject to change due to operational purposes.

17. Our full address is Hunholme Garage, Boot, Holmrook. Cumbria. CA19 1TF

18. Our email address is [tours@simstravel.co.uk](mailto:tours@simstravel.co.uk)

19. Our office number for all enquiries is 019467 23227

## COACH HOLIDAY TRAVEL INSURANCE

A Special Holiday Travel Insurance Scheme is available for all passengers travelling on our holidays arranged with ETI – International Travel Protection (ERV), the UK branch of Europäische Reiseversicherung AG, who are Licensed by the Bundesanstalt für Finanzdienstleistungsaufsicht undertake insurance business in the UK. Should you wish to take advantage of our Holiday Travel Insurance please include the appropriate premium when booking your holiday.

### STATUS DISCLOSURE INFORMATION

The Financial Services Authority (FSA) is the independent regulator of financial services. Use this information to decide if our services are right for you.

William Sim & Son is an appointed representative of ITC Compliance Ltd which is authorised and regulated by the FSA (their registration number is 313486) and which is permitted to advise on and arrange general insurance contracts.

William Sim & Son only offer insurance from a limited numbers of insurers. A list of these is available on request. No additional fees will be charges for this service.

You WILL NOT receive advice or recommendation from us for insurance. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

We always aim to provide a first class service, however if you have any cause for complaint and enquiry can be raised by either email, in writing or by telephoning the Complaint Office, ITC Compliance Ltd, Charnwood House, Marsh Road, Bristol, BS3 2NA, [complaints@itccompliance.co.uk](mailto:complaints@itccompliance.co.uk), 0117 9539058. Should you remain dissatisfied you have the right to ask the Financial Ombudsman Service, South Quay Plaza, 183 Marsh Wall, London E14 9SR. Telephone 0845 080 1800. You may be entitled to compensation should we be unable to meet our liabilities as an insurance intermediary under the Financial Services Compensation Scheme. Your entitlement to compensation will depend upon the type of business and the circumstances of your claim. Details of ITC Compliance Ltd's authorisation can be confirmed by contacting the FSA on 0845 606 1234 or by visiting the FSA's website <http://www.fsa.gov.uk/register>

### DEMANDS AND NEEDS

This insurance policy will suit the Demands and Needs of an individual or group (where applicable) who have no excluded pre-existing medical conditions, are travelling on countries included within the policy terms and who wish to insure themselves against unforeseen events detailed in the cover section below. Subject to terms, conditions and maximum specified claim limits.

## IMPORTANT

We will not provide you with advice about the suitability of this product for your individual needs but will be happy to provide you with factual information.

We summarise below the details of the insurance cover provided which also included SPECIALTY ASSISTANCE LTD – 24 hour emergency service. The following is a brief summary of the cover available. Full details of Cover, Policy Warranties and Exclusions will be forwarded with your confirmation of booking. In any event you may ask for a specimen copy of the Policy Wording before booking should you wish to examine this in advance.

COVER	SUMS INSURED UP TO
Cancellation.....	1,500 UK/Europe
.....	£3,500 Worldwide
Missed Departure / Travel Delay.....	£600 / £60
Personal Accident.....	£15,000
Medical and Other Expenses (Including Curtailment).....	£2,000,000
Medical Inconvenience Benefit.....	£450 (£15 per 24-hours)
Personal Property / Loss of Passport.....	£1,500 / £200
Personal Liability.....	£2,000,000
Delayed Baggage.....	£100
Legal Expenses.....	£25,000

## POLICY EXCESS

Loss of Deposit £20 excess each and every loss per Insured Person. Cancellation and Holiday abandonment, Medical and Other Expenses, Curtailment and Additional Travelling Expenses (United Kingdom) carries a £60 excess for each and every loss per Insured Person. Personal Property and Money carries a £50 excess for each and every loss per Insured Person.

## SIGNIFICANT EXCLUSIONS

### RESIDENCY

You or anyone else names on this policy has not been a resident in the UK for the past 6months this policy cannot cover you.

### PRE-EXISTING MEDICAL CONDITIONS

If you are travelling to destinations detailed in your policy document which do not require you to inform the Insurer of any pre-existing medical conditions, then you need to consider your answers to the following questions:

- Will you or anyone else be travelling against the advice of your GP or the carrier, their handling agents or any other public transport provider?
- Have you or anyone else been given a terminal prognosis?
- Will you or anyone else be on a waiting list, awaiting the results of tests or be aware of any surgery being required?
- Are you suffering from stress, anxiety or depression unless it has been investigated and diagnosed as such by a specialist in the relevant field?

Please note if you have answered Yes to any of these questions the policy will not cover claims as a result of the condition or conditions causing your Yes answer(s). You do however have the option to still take out this policy on the understanding that it will not cover these condition(s).

If the policy does require you to declare your pre-existing medical conditions then you will need to call Towergate on 0344 8921698. Upon receiving your declaration Towergate may, on behalf of the insurer, offer to cover these for an additional premium. It is your responsibility to declare your pre-existing medical conditions when required. This applies in respect of all destinations. Failure to disclose may result in any claim being declined.

#### SPORTS / HAZARDOUS ACTIVITIES

If you intend to take part in any sport or hazardous activities not included in your holiday itinerary please call the tour operator with whom you have booked your trip. They will contact Towergate on your behalf to confirm whether the policy can be extended to cover your planned activity or activities. Additional terms and premium may apply.

In addition to the above the policy also contains the following main exclusions:

- Any existing medical conditions unless they have been declared to (where appropriate) and accepted by the insurer.
- Your participation in any organised sports, winter sports or dangerous activities unless they have been declared to and accepted by the Insurer.
- Suicide or the wilful exposure to exceptional personal risk.
- Stress, anxiety or depression unless it has been diagnosed as such by a consultant or expert in the field.
- Travel against the advice of the carrier, any other public transport provider, the Foreign Office of the World Health Organisation.
- Motorcycle travel during the insured trip where the engine size exceeds 125cc.
- Any manual work or hazardous occupation undertaken during the insured trip.
- The bankruptcy / liquidation of the tour operator, travel agent or transportation company with whom you have booked your trip.

Examples of these and other conditions and restrictions and what to do if you are unsure about any aspect of an exclusion are contained within your policy information. If after purchasing a policy should you find it does not meet requirements you have 14 days from the date of issue, or prior to travel ( whichever is sooner) to cancel the policy.

#### COOLING OFF PERIOD

You should read your policy immediately to ensure it meets with your requirements. If for any reason it does not it must be returned to the issuer of the policy within 14 days of the date of issue or prior to travel whichever is the sooner. Your money will be refunded in full, provided no claims have been made or incident likely to give rise to a claim has arisen. If you cancel your policy after 14 days no refund will be given.

## PASSENGER INFORMATION

For your comfort and safety, all of our holiday coaches are fitted with:



Seat belts



Over head temperature control



Reclining seats

## GIFT VOUCHERS

Our gift vouchers can be purchased for any amount and can be redeemed against any day trip or holiday in our brochure or excursion list.

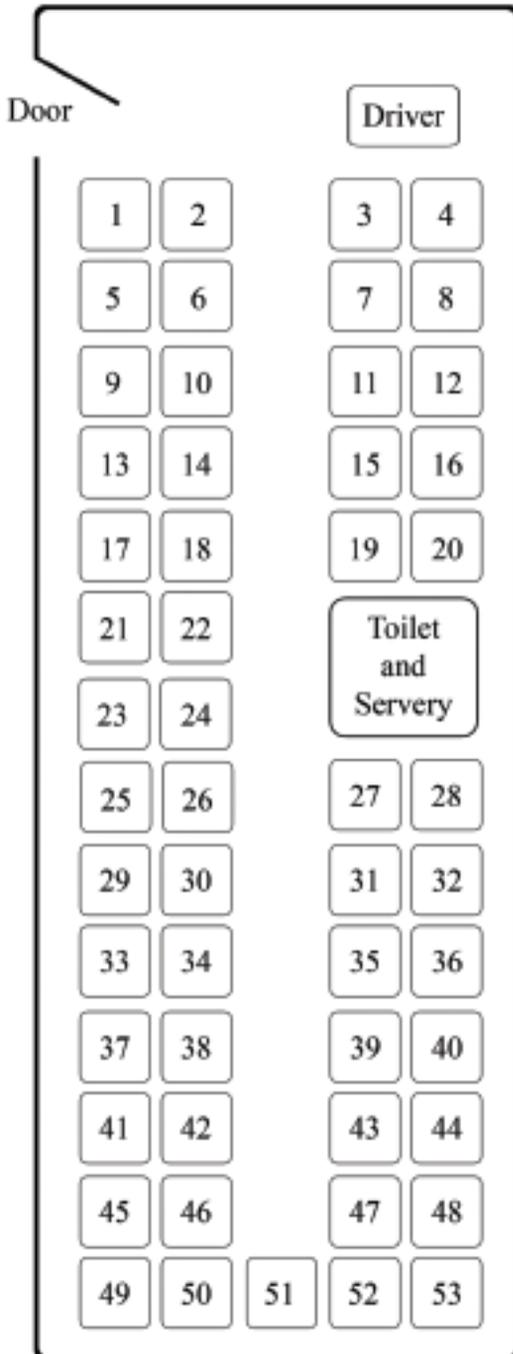
An ideal gift or a little 'thank you' for someone special. Contact our office for more information.



We accept all major credit cards:



## COACH SEATING



This seating plan is an example layout\* of the seats on the majority of our holiday coaches.

Individual seats may be requested\*\* upon booking should you have any preference, however, this is on a request only basis.

\* The exact layout of the coach may vary depending on which coach you will be travelling on.

\*\* Although we do our best to give our customers the seats they have resuested, we cannot gurantee any passenger a specific seat due to any unforeseen changes in vehicle. Seats are also allocated on a "first come, first serve" basis.

## LUXURY COACH TRAVEL

### Tours, Excursions & Private Hire



Established for over 100 years, Sim's Travel have gained a reputation envied by most for offering clients the best possible service. Operating coaches and mini buses from 8 to 53 seats. We can cater for all sizes of groups with varying needs, whether it be a day trip or a continental holiday. We have our own holiday programme as well as shorter weekend breaks & day excursions.

Sim's Travel are proud to have some of the leading travel tour companies and industry companies as its clients, as well as offering private hire contracts.

#### *COACHES AVAILABLE WITH:*

*Environmentally friendly coaches with latest Euro VI technology  
Toilet & Washroom, Reclining Seats, Seat Belts, Tinted Double Glazing  
CD/Radio/PA, TV/DVD, Hot & Cold drinks  
Climate Control/Air Conditioning*

Sim's Travel, Hunholme Garage, Boot, Holmrook, Cumbria, CA19 1TF